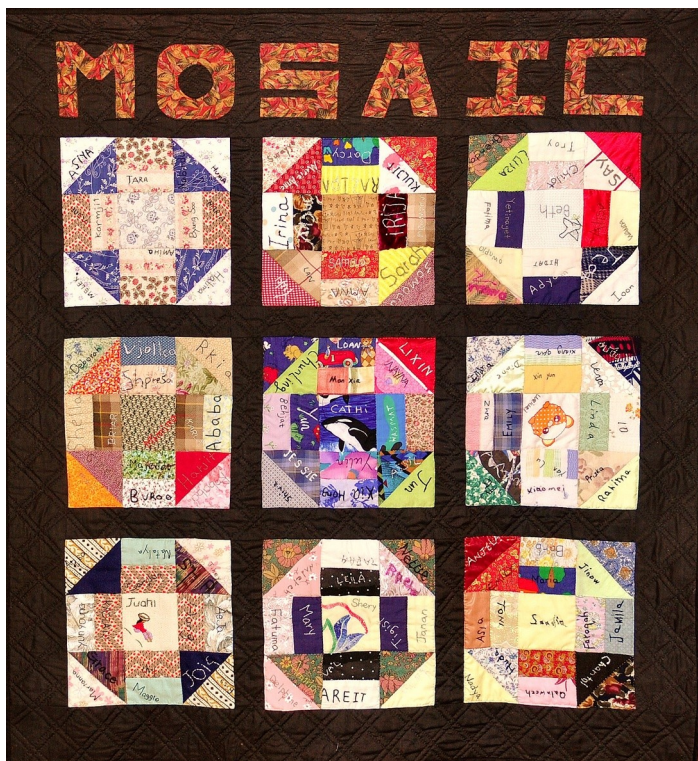


Mission Statement

Mosaic – Newcomer Family Resource Network is a non-profit organization that provides immigrant parents and primary caregivers with opportunities to develop additional language skills and build the confidence and independence needed to participate actively in community life, while providing their pre-school-aged children with quality child care.



*Special thanks to Eun Sook (Maria) Choi, Quilter
Hand stitched by students and staff 2009*



mosaic
Newcomer Family Resource Network

Annual Report 2010–2011

Mosaic – Community Partners 2010/2011
Many thanks to our hosts & partners

**Immanuel Fellowship Church
Fort Garry Mennonite Brethren Church
Maranatha Church
Bethel Mennonite Church
St. Matthew's Maryland Church**

Age & Opportunity
Bookmates
Canadian Diabetes Association
Children's Library Foundation
Communities 4 Families—Downtown Coalition
English Online
Family Centre
Fort Garry Women's Centre—Legal workshops
Health Action Clinic
Healthy Start for Mom and Me
Winnipeg School Division – Volunteer Co-ordination, Language
Coaches
IRCOM
John Howard Society
Knox United Church
Manitoba Museum
Neighbourhood Immigrant Settlement Workers, Pembina
Trails, West Central, Tuxedo/ Edgeland/Doncaster, St. James
Assiniboia
SEED Winnipeg
SERC
South Winnipeg Family Information Centre
St. James-Assiniboia Diversity Working Group
St. Matthew's Maryland Community Centre
Victor Mager Parent's Association
WELARC
West Central Women's Resource Centre
Winnipeg Public Library
Winnipeg Regional Health Authority
Winnipeg Technical College
Women's Counselling Service
YMCA

Strengthening Families—Parents and Children together



Message from the Board Chair

Lan Doan

It is my pleasure to write this report from the Mosaic Board Chair for our second Annual Report.

2010 – 2011 was a challenging year in many ways as we said good-bye to our St. James program and made some structural changes that affected all staff members. Although it was a year full of changes, Mosaic proved itself to be resilient and flexible.

One of the highlights of this year was going through the strategic planning process with Derek Pachal. Mosaic received funding from the Winnipeg Foundation to help us map out our next three years. This process involved a conversation café and was done with staff and members, bringing us together to talk about where we saw the agency in 3 years time.

Mosaic is now a solid organization with excellent staff and volunteers who are continually developing their skills, they are the heart of our work. Our strategic plan noted the contribution of staff and volunteers as an area that we are proud of and will continue to build.

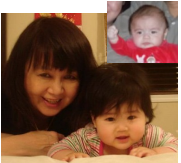
Among the other recommendations in the plan are Board development and improved communications. We are ready to take on these new challenges!

Mosaic is growing. We now host and offer several family programs throughout the year and throughout the city. We hope to continue to grow and meet the emerging needs of newcomer families; whether that be EAL, parenting or family literacy. We are proving our commitment to the successful settlement of newcomers in Manitoba.

On behalf of the Board of Directors I would like to thank our staff, particularly our Executive Director, Val Cavers, for her enthusiasm and hard work. I would also like to thank our funders, partners, and volunteers for their dedication and commitment to the burgeoning community of Mosaic.

Mosaic – Newcomer Family Resource Network *Board of Directors*

Lan Doan—Chair 2nd year of 2 year term



Lan is the Manager of the Entry Program for Older Adults Immigrants at Age & Opportunity. She has a long history of working in community-based EAL classes and brings those years of expertise to our Board. In 2003, Lan received the Outstanding Community Services Award from TEAM and the Community Services Award from the City of Winnipeg. Lan has also served on the Chinese Cultural & Community Centre Board of Directors and in 2008 she was awarded a Distinguished Women Award. Lan is the mother of two and grandmother of two.



Reverend Dr. Deborah Olukoju

Treasurer 2nd year of 2 year term

Deborah is a counsellor for EAL students at Winnipeg Technical College, a job she shares with her husband Sunday. Deborah is also the lead pastor at Immanuel Fellowship Church, and a member of the Nigerian Canadian Congress of Manitoba in Winnipeg. Deborah is the mother of two boys. In May 2011 Deborah was awarded the Women of Distinction award in the Community Volunteer category.



Briar Jamieson

Secretary 2nd year of 2 year term

Briar is the Executive Director of English OnLine, she is passionate about on line learning and learning technologies. Briar is a member of the Work IT Advisory Committee and a former Board member of the Manitoba Federation of Not for Profits, and the Toronto Japanese Social Services. Briar brings her knowledge of organizational structures to Mosaic. 5 years ago she moved to Winnipeg from Iqaluit with her husband and 4 year old daughter.

Mosaic – Funders 2010/2011

*We gratefully acknowledge the
support of our funders*

Manitoba Labour and Immigration , Adult Language Training Branch

Manitoba Labour and Immigration , Welcoming Communities

Communities 4 Families, Downtown Parent Child Coalition

Winnipeg Foundation, Literacy for Life

Literacy Partners, Raise a Reader

Reggio Emilia Coalition of Winnipeg

Bookmates

South Winnipeg Family Information Centre

Centre Venture

Downtown, and West End Biz

The Forks North Portage Renewal Corporation

Manitoba Housing



Mosaic – Staff Members, Contractors & Substitutes

Alida Lotfi
Allison Pierce
Amina Muhamud
Angela Robertson
Anjela Miloutinova
Antoanetta Miloutinova
Barbara Coombs
Brenda McKenzie
Catherine Moss
Darcy Rheubottom
Derek Pachal
Diane Labelle
Elizabeth Lotfi
Emily Langdon
Emily Maiers
Fahima Abdul Basir
Flo Skakum-Lewis
Gabriela Galli
Grace Loewen
Haiyan Xie
Hasina Momtaz
Hidat Kidane

Ivon Forero
Jaleh Nikpey
Jean Tinling
Jianping Wang
Kit Lin Chin
Linda Banman
Linda Boschman
Linda Xie
Marie-Anne Pajala
Marina Grinko
Rodney Hucaluk
Savannah Funk-Unrau
Sheryl Bennett
Stephanie Janisse
Souada Bauer
Susan McDougall
Tara Penner
Troy Heaps
Val Cavers
Viktoria Bokova
Yan Jiang
Wanda Herie
Wisal Ibrahim



Celebrating at the Women of Distinction Awards—May 2011



*Hong Ji Student Representative
for 2 year term*

Hong is a Mechanical Engineer from Shanghai, China. She is a graduate of Mosaic's Fort Garry Mennonite Brethren Church programme. She was accepted to the IEEQ program at University of Manitoba and will be a UofM student this fall.



Karla Ulloa for 2 year term

Karla is the Senior Project Co-ordinator working with Technologies for Learning Group. She immigrated to Canada as a child, and knows the struggles and successes of immigration to Canada through a child's eyes. Karla brings a wealth of creativity to the board as well as an understanding of what young immigrants go through in their settlement process.



Ariana Yaftali for 2 year term

Ariana is a settlement worker at Welcome Place and the co-ordinator of an Afghan Women's Group. She has been involved in many projects national and international that advocate on the behalf of immigrant women, culture, peace and children.



Message from the Executive Director

Val Cavers



There were many unexpected changes this year! In collaboration with our provincial funder, MB Labour and Immigration, we proposed a 4 day per week schedule for our EAL classes, in an attempt to attract more students, and also to help alleviate the wait that many students were facing.

Mosaic met this challenge but not without some pain. We needed to close our St. James location, eliminate one teaching position, and also make significant changes that affect all staff.

The re-structuring saw the end of the on-site co-ordinator position, until now one of the defining features of our program. The on-site co-ordinator was historically the operator of the program, working for the church host, planning and organizing the classes virtually on their own. Since Mosaic, the position changed and became more of a settlement resource, and support to staff. The four current people that hold these positions have done a wonderful job, and we will all miss having them on hand.

Next year will be a challenge, and I believe an exciting opportunity to have specialized co-ordinators, one for child care and one for students and teachers.

Our new strategic plan outlines some very practical things that we can do immediately to sustain us for the next three years and to encourage growth. In response to the requests for more communication, we launched our quarterly newsletter, the Mosaic Minder, to help bring staff, volunteers and agency activities together.

Our Board of Directors grew this year, with the addition of two new members, and a new position, Student Representative. We are very proud to offer leadership roles like this to our graduating students. 3 other "grads" have received training and mentoring to be able to facilitate parenting groups.

Highlights for Mosaic this year must include our determined foray into family programming. With the development of the Director of Family Programs and the hiring of Jean Tinling in that position, we have had a huge growth in our profile and reputation as a provider of high quality family programs that focus on the existing strengths of families. This success has translated into more funding for family programs next year and we look forward with great excitement to more growth and development.

This year also saw the completion of our child care manual, written collaboratively by the child care workers and Jean, to guide their work and provide a valuable resource.

This summer will see the first summer family program with Mosaic supporting a community committee in the Central Park neighbourhood. Central Park and Knox Church were also the site of our first Newcomer Adult Learn to Ice Skate program, which was a huge success!

This challenging year ends on a high note, and as we prepare for the coming fall with new staff positions and a new structure to test out, we should all be feeling proud of who we now are – a steady, strong and developing force on the newcomer settlement landscape.

Mosaic – Volunteers

2010/2011

Thank you volunteers—You make it happen!

Alanna Phillips

Anita Dokaeva

Carole Dufault

Carolyn Bryan (Kerry)

Gabriela Galli

Gabriela Mihaila

Grace Johnson

Joan Smith

Joanne Boychuk

Katherine Himelblau

Katie Friesen

Madeleine Enns

Martha Farley

Nancy Clendenan

Nettie Labun

Ruth Harris

Sandra Bignell

Sonja Friesen

Yulin Luo

Yan Jiang

*Spark: a service of the Canadian CED Network

Many thanks to our many generous donors who have donated toys, supplies, equipment and many other useful items!

