### Abridged Financials \_\_\_\_\_

#### Mosaic thanks the following funders for their support:

Immigration, Refugees and Citizenship Canada	1,928,192
Grants	
Individual Donations	14,010
Total Revenue	2,111,208

In-kind contributors include the Forks North Portage Partnership, Hugh John MacDonald School, JM King School, Sister MacNamara School, Knox United Church, and the Salvation Army.

Mosaic would like to recognize the special role played by 4 community churches in the provision of our services. The original idea on which Mosaic was founded included the use of rented church spaces to offer English language training in accessible and community based locations. Churches, through their very nature proved to be welcoming hosts, and in particular, Mosaic would like to recognize the outstanding contribution of Immanuel Fellowship Church, Fort Garry Mennonite Brethren Church, Bethel Mennonite Church and Knox United Church.

Some interesting demographic facts from Mosaic 2016-2017: Mosaic provided Information and Orientation services to 523 newcomers, 193 were from Syria. The next closest number was 64 from Eritrea, followed by India and Myanmar. 393 of those newcomers were between the ages of 25-44 and 428 of them were women. 351 of the total arrived in Canada as refugees.

The make-up of our language training classes is very similar. Of the total 411 learners this year, the top 5 countries of origin were; Eritrea, Syria, China, India and Ethiopia. 86% of our learners are women and 75% are between 25-44 years of age.

Demographics vary in the 4 geographic areas that Mosaic serves; adding to the richness of our organization. Our diverse staff also represents a huge asset to Mosaic, 81% of our employees were not born in Canada.

Find out more at www.mosaicnet.ca.



# Annual Report 2016-2017

Mosaic delivers family programming and language instruction that helps newcomer adults avoid isolation, get involved in their children's schooling, learn English alongside their children, develop positive parenting practices, find employment, and settle successfully into Canadian society.

As one of Canada's largest providers of Language Instruction for Newcomers to Canada (LINC - ESL) with on-site childcare for preschool aged children (CNC), and family enrichment programming for both adults and children, Mosaic helps newcomers to successfully integrate and contribute to their new communities.

Since 2009, Mosaic has been delivering high quality programs to adults and children in several Winnipeg communities.

Newcomer Family Resource Network

In 2016, Mosaic delivered 19 language classes and 60 family programs to over 800 participants including 411 adults learning English, 198 children in 6 Care for Newcomer Children programs, and 400 adults and children participating in family programs.

The Mosaic Newcomer Family Resource Network thanks all funders and donors for their continued financial support and commitment to helping newcomers and their families succeed in Winnipeg.

Mosaic is committed to families; we believe that healthy families are the heart of a community. Mosaic programs are designed to enhance both language and parenting skills. Our unique mentorship model, programs that are specially adapted for newcomers, our commitment to low language levels and to quality care for newcomer children, all speak to our goal of living in harmony within a pluralistic, and progressive society.

#### **Mosaic Success Stories**

## **L** HIPPY has been very helpful to my family. My son is learning a lot. We are having so much fun."

Bwe first connected with Mosaic at our summer HIPPY/ Wiggle, Giggle and Munch program. She is a stay at home mom with two young sons and she was looking for some activities to do with her children.

Bwe felt isolated in her new community; she was at home and found it hard to connect with other families or formal supports.

Add to that, Bwe's older son had a language delay, and she wasn't able to find the supports to help him. She worried about him entering school; she didn't know what to do.



Since joining Mosaic's Home Instruction for Parents of Preschool Youngsters program, Bwe has gotten the support and guidance that she was looking for.

Bwe is gaining confidence and skills in playing with and guiding her children through different activities that are designed to strengthen the parent-child bond and also to build the children's literacy and numeracy skills.

Bwe and her children now enjoy playing games, doing skill building activities, and spending time reading together.

### **66** Mosaic is a good place. Every person is very helpful. Newcomers love coming to Mosaic..."

Purnima went through a difficult pregnancy when she was a newcomer to Canada and when the baby was one year old, she felt she was ready to go back to school. She needed a program close to her home and she needed it to provide childcare while she studied.

Although Purnima had enough English to engage in daily communications, she knew she needed more than that, because her goal was to go back to college.

She had started college back home in India, but didn't get to finish her degree.



Her long term goal is to find a good job and in order to do that, she decided that she needs a college education.

Purnima is involved in many of the family programs in addition to her English classes. She has more opportunities to speak English, and she feels her listening and speaking have improved a lot. And she has made some good friends as well. She feels more confident now.

**6** Everyday in Mosaic is a special day for me."

Fatiha arrived in Winnipeg from Morocco in April 2015, almost immediately, she started making Mosaic her second home.

A laboratory technician by training, Fatiha needed to improve her English skills in order to regain a job in her chosen field. Learning English, and being a mom of two young daughters isn't easy, but Fatiha soon found that Mosaic could help by taking care of her smallest child while she improves her English.

**66** *I* want to parent my child in a different way than I was parented."

Mohamad came to Mosaic as a parent looking about parenting in Canada. He was also looking for connections with others.

Mohamad is a Syrian refugee who came to Canada at the beginning of 2016. He and his wife found that being a parent in Canada is much different than in Syria.

His wife convinced him to take the Mosaic program after she found that it empowered her. Mohamad joined a Positive Discipline in Everyday Parenting Group in Arabic; at the beginning he was shy, being the only man in the group, but he was soon made to feel welcome and comfortable.



She is also part of the HIPPY program and she has benefitted from several of Mosaic's other family programs like Positive Discipline in Everyday Parenting, Nobody's Perfect, and Wiggle Giggle and Munch.





By the second session Mohamad started to participate actively and to share his stories with the other participants. It was a moment of change when he said, "I feel like a different person with all of this knowledge about how our brain works and I feel like I understand more about child development. I didn't know about that before."

