

Role of the Child care Playroom Volunteer

Thank you for volunteering with Mosaic - Newcomer Family Resource Network. Your contribution of time and expertise is valued by our agency. We want to make sure that your experience volunteering with us is beneficial for us and for you, and that we meet your expectations.

Volunteers are very important in our children's playroom, please keep the following points in mind, these are our expectations for a children's playroom volunteer:

- 1. Please dress appropriately to play with children. This can include comfortable pants that you don't mind sitting on the floor in, comfortable shoes like running shoes, and no jewellery.
- 2. Every Mosaic site has a Child Care Lead. The Lead will give you directions, and let you know what needs to be done. The child care team follow a daily routine and you will be given things to do that fit with the routine.
- 3. Some examples of what you might be doing are: playing, reading to children, helping with the snack time, helping to set up and clean up, and helping with the craft.
- 4. Some examples of what you need: you need to be flexible; you need to have a clear criminal record check (CRC) and a child abuse registry check (CAR).
- 5. What is <u>not</u> part of the volunteer responsibility: Talking to parents and for your own safety you will never be left alone with children. This is a mandated regulation that must be followed according to our regulator CIC. And also a standard practice in Manitoba licenced childcare.



- 6. Confidentiality is very important to us. Any information that you learn about families in our program must not be shared, under any circumstances.
- 7. Name tag. You should use your name tag at all times as part of your identification.
- 8. If there is a concern on the part of the volunteer or the child care staff, you should first try to resolve it between yourselves. If the concern is not resolved that way then it should be brought to the attention of the ECE Lead, the Child Care Leader and the Volunteer Coordinator as well.

Thank you for volunteering, get ready to play and have fun!